

City of Palmdale

Business and Multifamily Service Guide

2026



Proud to Service Palmdale

WM and the City of Palmdale are proud to present you with this updated service guide to your trash, recycling, and organic waste collection services.

Recycling and Organics Regulations for Businesses and Multifamily Properties

Businesses and multifamily properties must remain subscribed to recycling, organic waste, and trash collection services unless issued a waiver by the City of Palmdale as noted below.

Recycling Collection

Per California Assembly Bill (AB) 341 and Senate Bill (SB) 1383, all businesses and multifamily properties with five or more units are required to implement a recycling program. While AB 341 previously allowed certain exemptions, SB 1383 now supersedes those exemptions, making recycling mandatory for all qualifying properties.

To support compliance, WM offers commercial recycling services at a reduced rate for Palmdale businesses and multifamily properties. We provide a variety of container sizes, as well as roll-off and compactor options, to meet your needs.

Note: Under Palmdale Municipal Code 5.52.420, multifamily dwellings with four units or fewer are classified as residential.

Organic Waste Collection

California Assembly Bill (AB) 1826 and Senate Bill (SB) 1383 require businesses and multifamily properties with five or more units to recycle organic waste. This means qualifying properties must have an organics recycling program in place.

Organic waste includes food waste, green waste, landscape and pruning waste, nonhazardous wood waste, and food-soiled paper mixed with food waste. Compliance may be met by subscribing to an organic waste recycling service, self-hauling materials to an approved facility, or obtaining a waiver from the City of Palmdale.

To help meet these requirements, WM offers organic waste recycling services designed to fit the needs of Palmdale businesses and multifamily properties. A range of container sizes is available, along with roll-off and compactor options.

To get started, contact Frank Vasquez, your local WM Recycling Manager, at (661) 569-7626 or fvasque1@wm.com. Regardless of property size, WM can help design a collection program that supports compliance and environmental goals.

City of Palmdale - Commercial Generator Waiver Program

State regulations allow the City of Palmdale to grant participation waivers to qualifying businesses and multifamily properties for lack of generation, alternative service, or physical space constraint. For more information or to apply, contact the City of Palmdale at (661) 267-5300 or visit www.cityofpalmdaleca.gov/1202/Trash-Recycling-and-Organics.



How to Establish a Successful Recycling and Organics Program

- 1. Confirm you have service.** WM offers free onsite or virtual visits, assessments, and technical assistance. Let our trained staff help you set up your programs and determine the correct container sizes and service levels to maximize diversion, ensure compliance and be cost-effective.
- 2. Train and educate employees, tenants, residents, and customers to properly sort all waste.** SB 1383 regulations require businesses and multifamily properties to provide education on proper waste sorting. WM offers resources such as guidance on container setup and signage to help ensure compliance and reduce contamination. For more information, visit www.cityofpalmdaleca.gov/1202/Trash-Recycling-and-Organics.
- 3. Sort waste into proper containers.** AB 827 regulations require businesses to provide "front of the house" recycling and/or organics containers and informational signage for customers, visitors, and employees to collect recyclables and organic waste from products purchased on the premises. Materials should go into the correct containers to avoid contamination.

Holiday Schedule

The following holidays are observed

**New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day**

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.



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MANAGING CONTAMINATION AND OVERFILLING

What is Contamination and Overfilling?

Contamination occurs when non-acceptable materials are placed in the wrong container. This can damage processing equipment, harm employees, and turn recyclables or organics into trash.

Overfilling happens when a container is filled with too many materials, preventing the lid from closing completely. As a result, material falls out when the container is being emptied.



Understanding the Impact of Contamination and Overages

Improper management of contamination and overages can lead to added fees, service delays, safety concerns, and compliance challenges. By following proper waste practices, businesses can help minimize these issues, manage costs, maintain compliance, and support a cleaner, safer community.

Overage and contamination fees are currently set at \$104.43 per instance, effective July 1. Repeated issues may result in higher costs over time and could require service level adjustments to help keep service running smoothly and in compliance.

Let's Work Together

WM understands that managing waste service can present challenges, and that fees may affect business operations. We are available to work with you to review service levels, provide educational support on proper sorting practices, and discuss available options that may help improve efficiency and manage costs while meeting applicable requirements.

For assistance, please contact Frank Vasquez, your local WM Recycling Manager, at **(661) 569-7626** or **fvasque1@wm.com**.

WM is committed to supporting customers with information and services designed to help maintain compliant and effective waste management programs.

Understanding Edible Food Recovery

As part of SB 1383, edible food generators (considered Tier 1 and Tier 2) must recover the maximum amount of edible food that would otherwise be disposed of, by arranging food recovery through a contract or written agreement with food recovery organizations or services, and maintaining food donation records.

Tier 1 - Effective January 1, 2022

- Food Distributors
- Food Service Providers
- Grocery Stores and Supermarkets (10,000 square feet or greater)
- Wholesale Food Vendors

For information on edible food recovery organizations in the community please visit

www.cityofpalmdaleca.gov/1342/Edible-Food-Recovery-Program.

Tier 2 - Effective January 1, 2024

- Healthcare Facilities with an on-site food facility and 100 or more beds.
- Hotels (with at least 200 rooms and an on-site food facility)
- Large Venues/Events (2,000+ daily visitors)
- Local education agencies with an on-site food facility
- Restaurants (5,000 square feet or greater or seating more than 250)

Bulk Item Collection for Multifamily Properties

WM offers bulk item collection for multifamily residential properties, including apartments, condominiums, and townhomes. Service details by property type:

Multifamily properties with cart service

Eligible for four (4) bulk item pickups per year, with up to four (4) items per pickup, at no additional charge.

Multifamily properties with dumpster service

Eligible for one (1) bulk item pickup per dwelling unit, per year, at no additional charge. Each pickup may include up to four (4) items.

Acceptable items include:

Furniture, appliances, electronic waste, tree branches, clothing, and scrap wood.

Items not accepted:

Household hazardous waste (such as paint, oil, and batteries), spas, pianos, camper shells, and items that require more than two people to safely handle.

Note: Additional pickups or extra items per pickup may be scheduled for a nominal fee

Regular commercial accounts may also schedule a bulk item pickup through your My WM account or online at **wm.com/bulky** for \$36.08 per pickup, effective July 1.



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My WM

Setting up a My WM account gives you easy, 24/7 access to your service and holiday schedules, billing details, and account management tools. You can pay bills online, enroll in autopay and paperless billing, and request additional services—all in one place.

Scan the QR code or visit wm.com/mywm to get started.



Invoices and Payments

WM commercial customers receive monthly invoices and can pay online, via mobile app, by mail, in drop boxes, or over the phone.

- **Online:** business.wm.com/Palmdale or the **My WM App** from Google Play or the Apple App Store.
- **Mail:** WM, P.O. Box 541065, Los Angeles, CA 9054-1065
- **Drop-off:** 1150 W. City Ranch Rd., Monday-Friday, 8 a.m. to 5 p.m.
- **Phone:** (661) 947-7197

Monthly Service Rates

Service rates* are effective July 1, 2026, through June 30, 2027.

Commercial Trash Rates						
	Collection Frequency Per Week					
Container Size	1	2	3	4	5	6
96-Gallon Cart	\$54.99	\$109.96	\$164.93			
1.5-CY Bin	\$135.43	\$241.90	\$334.98	\$389.69	\$627.77	\$731.34
3-CY Bin	\$224.50	\$379.23	\$544.42	\$681.77	\$731.92	\$806.52
4-CY Bin	\$260.97	\$490.54	\$699.16	\$883.43	\$1,004.93	\$1,077.63
6-CY Bin	\$354.77	\$601.52	\$792.56	\$1,056.66	\$1,181.37	\$1,334.00

Commercial Organics Rates					
	Collection Frequency Per Week				
Container Size	1	2	3	4	5
64-Gallon Cart	\$59.24	\$118.46	\$177.70	\$239.88	\$333.45

Commercial Recycle Rates						
	Collection Frequency Per Week					
Container Size	1	2	3	4	5	6
96-Gallon Cart	\$18.14					
1.5-CY Bin	\$44.71	\$79.82	\$110.55	\$128.60	\$207.14	\$241.31
3-CY Bin	\$74.09	\$125.15	\$179.67	\$224.98	\$241.51	\$266.16
4-CY Bin	\$86.13	\$161.87	\$230.74	\$291.53	\$331.61	\$355.61
6-CY Bin	\$117.09	\$198.49	\$261.56	\$348.72	\$389.83	\$440.23

Commercial Lock & Gate Rates					
	Collection Frequency Per Week				
1	2	3	4	5	6
\$35.33	\$70.69	\$106.03	\$141.37	\$176.70	\$212.06

*Listed rates are for the most common services. For a complete list of rates, including lock fee, cart/bin cleaning fee and contamination/overage fee, please visit business.wm.com/Palmdale.



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Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

Why Organic Waste Matters

Did you know? Keeping food scraps and yard waste out of landfills helps reduce methane emissions—a major contributor to climate change. Composting and recycling organics is a simple way to make a big impact!

Preventing Organic Waste

Plan your meals and store food properly to help reduce waste. Whenever possible, donate edible food to support your community. For more information, visit South Antelope Valley Emergency Service (SAVES) at <https://www.cityofpalmdaleca.gov/338/SAVES> or visit CalRecycle's webpage at <https://calrecycle.ca.gov/organics/slcp/foodrecovery/>.

How to Handle Organics

Place food scraps, yard trimmings, and other organic materials in your green container. No plastic bags, please. They clog machines and contaminate compost. You may use a paper bag or a small box.

Health & Environmental Impact

Landfilling organic waste creates harmful greenhouse gases and leachate. Recycling organics protects air quality, soil health, and our community.

What Goes in the Organics Container:



Food Waste



Yard Waste



Food Soiled Paper,
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice & Grains

Place organics materials directly into your organics container -
To reduce odor, put food waste in a paper bag.



Do Not Include:
Plastic/Compostable Bags or Film
Serveware/Utensils
Plastic Containers
Foam Containers
Hazardous Waste
Fats, Oils, or Greases
Palm Fronds

What Goes in the Recycling Container:



Plastic Bottles,
Cups & Containers



Paper & Paper Cups



Glass Bottles
& Containers



Flattened Cardboard
& Paperboard



Food & Beverage
Cans



Food & Beverage
Cartons



Do Not Include:
Food or Liquids
Plastic Bags or Film
Foam Containers
Clothing, Furniture or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste



Place recyclables directly into your recycling cart -
Don't bag your recycling materials.

What Goes in the Trash Container:



Foam Cups &
Containers



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Palm Fronds



Do Not Include:
Organics/Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



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